



Security FAQ

- 1. EngineRoom is a web-based data analysis application for Lean Six Sigma deployments and practitioners.** EngineRoom requires use of a web browser; no other desktop software is required. Google Chrome, Mozilla Firefox, and Microsoft Edge are suitable browsers for use with EngineRoom.
- 2. MoreSteam's EngineRoom platform is hosted in Azure - Microsoft's cloud computing service.** Microsoft invests over a billion dollars every year on Azure security to address network, hardware, and firmware vulnerabilities. All primary EngineRoom production capabilities and data reside in the Central US Azure region.
- 3. MoreSteam utilizes multiple anti-virus applications on all development, database and application servers.** A vulnerability assessment is generated daily for the database while intrusion detection system (IDS) and intrusion prevention system (IPS) run on the application server. Automated emails are sent to notify MoreSteam systems administrators with security findings.
- 4. EngineRoom manages information and data relating to process improvement and lean enterprise projects.** Limited personal information is required for use of EngineRoom. The only user information required to access EngineRoom servers is first name, last name, email, and, where applicable, company name.
- 5. EngineRoom users are automatically enrolled when they purchase a license, when they register for a trial version, or by MoreSteam customer support personnel.** Upon enrollment, an automated email is sent to each new user. The enrollment email contains a link to the EngineRoom login page, the username and password, and instructions for logging in to EngineRoom. If the user experiences problems or has a question, MoreSteam provides asynchronous support easily accessed within the EngineRoom environment. Password complexity requirements prevent users from creating simple to guess credentials.
- 6. EngineRoom users are authenticated and authorized with the industry standard OpenID Connect and OAuth 2.0 protocols, respectively.** Users are required to login with their username and password before reaching any sensitive projects or data. Login attempts are recorded, and a maximum number of attempts is enforced before locking an account out to block brute force logins. To unlock, the user must follow the reset password process which flows through their connected email.

7. Data Security: All information passed between the user's system and EngineRoom is encrypted and secure.

- Users can upload files for data analysis and sharing with others to the EngineRoom system. Uploaded data is stored in secure, encrypted MoreSteam Azure storage with network firewalls preventing unwanted access.
- EngineRoom users communicate with MoreSteam servers via a web browser using HTTPS/SSL (secure socket layer) protocol to create projects and enter all project information.
- All project information stored in the EngineRoom database is segregated by EngineRoom company ID and project ID, and all EngineRoom company ID's and project ID's are unique within the entire database. In order to access any project data, the application must provide the company ID, the project ID, and a properly authenticated user with access to the project. This eliminates the possibility of unauthorized users viewing projects belonging to other companies.
- All EngineRoom compute sits behind a Web Application Firewall to prevent OWASP 3.0 security vulnerabilities.
- Data uploaded into EngineRoom is at the discretion of the user, but Lean Six Sigma project data generally does not include personally identifiable information or sensitive data like credit card or health information.

Additional Information

For any other questions you may need answered concerning EngineRoom and security issues, please contact MoreSteam directly: <https://www.moresteam.com/contact.cfm>.



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