

WHAT IS TOLLGATE ADVENTURE?

Tollgate Adventure is a short, self-paced, role play simulation for project sponsors and champions. It can be used as a standalone training or coupled with the 15-hour online Lean Six Sigma Champion course.

BENEFITS

- Designed to build confidence and competence in leading the tollgate process
- Participants can complete the simulation in a half-day or less
- Flexible training solution that can be completed by an individual or a class
- Online simulation means no new hardware, software, or materials
- Pricing per individual is scalable to your needs and to your budget

TOP FEATURES

- Demonstrates the critical thinking required of the sponsor/champion role and provides practice in question-driven reviews
- Models the review format and leadership behaviors to reinforce a culture of continuous improvement
- Highlights common tollgate trouble areas such as project scope and technical tools
- Provides immediate feedback about the likely impact on project effectiveness and timeliness based on the participant's responses

The Sigma Sim Suite

MoreSteam's Sigma Sims are individual DMAIC and Lean online simulation games that provide the practice necessary to move students from competence to confidence.



Tollgate Adventure replicates the role of a Lean Six Sigma project sponsor or champion in leading a series of project tollgate reviews. This simulation provides guided practice to build competency in guiding the project team's activity and reinforcing the team's application of critical thinking.

Participants face a variety of realistic scenarios during completion of a full set of DMAIC project tollgate reviews. Each tollgate review is broken into snippets of a project team leader's presentation; the participant comments or asks questions to progress through the review. Responses are scored on the basis of contributing or detracting from the project's effectiveness, as well as progressing –or holding back– project completion.

Demonstrate Leadership Support and Engagement

Tollgate reviews provide a visible opportunity for sponsors and champions to lead not only a project review, but to also lead by example to sustain and advance operational excellence. When leaders ask questions instead of judging and directing actions, it encourages problem-solving at the team level.

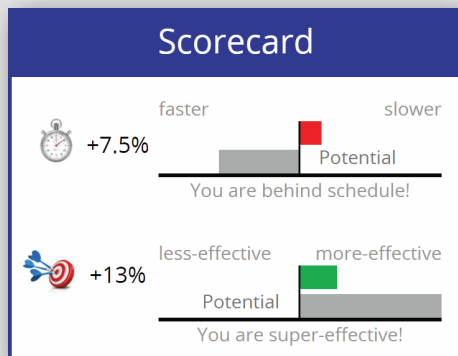
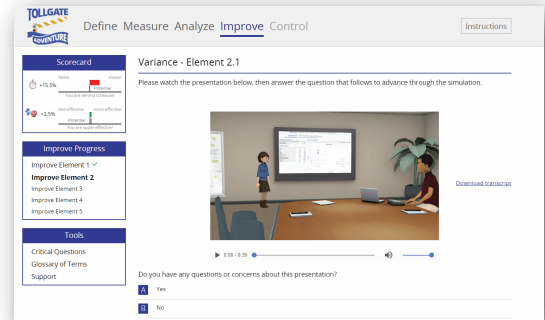
Evolve Beyond Checklist Reviews and Information Transfers

Too often, tollgate reviews are reduced to merely reporting information and checking the boxes because leaders aren't clear about their roles and how to carry them out. Tollgate Adventure emphasizes the critical thinking required to take a forward look at the project's likelihood of success within a forum for management review and inquiry.



Provide Practice for Leaders in a Risk-free Environment

Asking good questions takes practice. Oftentimes, leaders don't see the desired behaviors modeled and are left to apply theory on their own. In a simulated environment, participants aren't on-the-spot and have the time for reflection and discussion. Mistakes are learning opportunities that build confidence for conducting real project reviews.



Adapt and Scale to Fit Your Needs

This simulation can be completed individually without facilitation, or by individuals in a facilitated class, or as part of a team of 2-3 in an instructor-led classroom. The Instructor version includes a master scorecard to monitor participant results, facilitation tips, and discussion guide.

Engage Participants with a Realistic Interactive Challenge

In Tollgate Adventure, sponsors and champions are presented with a realistic scenario of a less than perfect project. Online videos, interactive question-answer sequences, and dynamic scorecards create an experiential learning activity that follows the E.A.T. sequence: experience, application, and theory.



Materials and System Requirements

Tollgate Adventure includes an instructor version with answers and teaching tips. This simulation will run on virtually any computer with an Internet connection and an up-to-date browser (Chrome, Firefox, Edge, or Safari). No additional materials are required.

ABOUT MORESTEAM.COM LLC

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